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SYSTEMS AND DATA CO-ORDINATOR

From single mum to skilled professional - how an apprenticeship transformed my life!



As a single mum, the opportunity to pursue traditional education was limited, but an apprenticeship offered the perfect balance. It allowed her to continue working, manage her responsibilities, and gain valuable qualifications simultaneously. This decision marked the start of a transformative journey, both personally and professionally.

Building skills and confidence

Through her apprenticeship, she gained essential skills in data handling, analysis, and interpretation, becoming proficient in tools like Excel and other data platforms. She also developed a strong understanding of data legislation, including GDPR, ensuring compliance and the secure handling of sensitive information. These new technical and analytical skills significantly boosted her confidence and enhanced her ability to solve problems effectively, enabling her to work smarter and deliver more accurate results.

Support from Making Space

Throughout her apprenticeship, she received consistent guidance and encouragement from Making Space. The IT team was instrumental, helping her tackle complex topics and providing detailed explanations when needed. Her manager and colleagues supported her development through constructive feedback, especially on presentations and system knowledge. This collaborative environment created a strong foundation for her learning and kept her motivated to succeed.

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**NATIONAL
APPRENTICESHIP
WEEK 2025** 10-16 February


making space
Kind hearted care and support

Advice for aspiring apprentices

Her advice to anyone considering an apprenticeship with Making Space is simple: "Do it!" She emphasises the importance of asking for support and embracing the learning process, even if it feels intimidating. The strong support network at Making Space ensures that apprentices are equipped with the tools and guidance they need to succeed.

Overcoming challenges and surprises

One of her biggest initial concerns was studying English and Maths. She tackled these challenges with creative methods, incorporating study into her daily routine by practicing alongside her son during homework time and using tools like flashcards, functional skills books, and online resources. With the encouragement of her team, she overcame these hurdles and even found enjoyment in the process.

The most surprising part of her apprenticeship journey was discovering her capacity to learn and retain new information. She initially feared she wouldn't be able to absorb what she was taught, but the experience proved her wrong. Another unexpected outcome was the sense of community at Making Space—her colleagues' willingness to support her personal and professional development developed a sense of belonging and encouraged her to keep pushing forward.

This apprenticeship has been a life-changing experience, empowering her to grow in ways she never thought possible. It's a testament to the transformative power of learning and the importance of strong support networks like those at Making Space.



If you are ready to make a real difference in people's lives whilst enjoying a work environment where you are truly valued? Then join us at Making Space! Explore rewarding career opportunities here careers-makingspace.icims.com/jobs/intro.