



RACHEL'S ONE PAGE PROFILE

What people like and admire about me

- I am friendly and approachable
- I am straight talking and practical
- I have a positive, can-do attitude
- I won't tolerate unfairness

My recipe for success

- I do a lot of my thinking out loud – please give me the airtime to talk things out with you
- Tell me if I have forgotten to do something I promised to do – I have a busy job so this can happen and I hate to let people down
- Surprises are for birthdays and Christmas (even then I am not too keen on them) so if things aren't going according to plan can you let me know sooner rather than later – I may be able to help
- I am not a great one for lots of detail so on the rare occasions when I ask for it could you understand I must really need it and help me out
- When I am quiet and/or tidying up, I am thinking about how to approach something new – I am not annoyed or upset. Please don't worry and do give me time to process my thoughts

What is important to me

- Hearing about, or even seeing for myself, the difference we make to so many people every day – I will never forget what a privilege it is
- I love variety in my working day and this means allowing myself time to chat with you about what's important to you
- People understanding that not everything goes as planned all of the time and that's OK – we need to pull together on those occasions
- My immediate family (John, Sally and Eve, and my Mum), Liverpool Football Club, our cat Scout, work – I try to keep them in that order too but sometimes LFC does take over!